

**KY Department for Behavioral Health,
Developmental & Intellectual Disabilities**

Quality Management Outcomes Team

Meeting Agenda

October 22, 2009 12:30 p.m. – 4:00 p.m.

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**Meeting Overview:**

This meeting focus today is about measuring quality in medical records. Specifically, this will include peer-to-peer guidance about how regions are/intend to measure quality of electronic medical records. This topic was suggested by a region in hopes of identifying common challenges and potential solutions to issues faced by each region. Additionally, the group will review data reports developed from the CMHC dataset.

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1. Welcome & Introductions

2. Training / Discussion

• **Measuring Quality in Medical Records - Challenges and Potential Solutions**

This discussion is led by you the participant.

Each Region is asked to contribute responses to the following:

- ✓ Describe the procedures that you utilize when measuring medical record quality at your Center. (e.g. timing, methodology, etc.)
- ✓ Describe the resources that you utilize when measuring medical record quality. (e.g. staffing, etc.)
- ✓ What impact will electronic medical records have on your medical record reviews?
- ✓ What will you plan to do differently with electronic medical records?
- ✓ What challenges do you face with regard to electronic medical record reviews?
- ✓ How can this group help you with these challenges?
- ✓ What commonalities do you share with other Centers related to medical record quality reviews?

• **Perception of Care**

Adult MHSIP and YSS-F

- ✓ Review of new form proofs
- ✓ Completing the required fields using a template
- ✓ Review of draft statewide report

3. Data Review

- Report Reviews - Service Utilization

4. Updates

5. Next: Meeting Schedule

The next QMOT meeting is:

DATE: October 22, 2009

TIME: 12:30 p.m. – 3:30 p.m.

LOCATION: Option A) in person – MHDDAS, 100 Fair Oaks Lane 4th floor

~~Option B) video conferencing~~

(Until further notice, Public Health has reserved all resources for H1N1 purposes.)

Option C) teleconference (audio only)

To participate via teleconference,

1. As a participant, Dial toll free 1 866-889-3903 (1-334-323-7229 as a backup). You will hear a voice prompt asking you to enter your pass code followed by the # sign.
2. Enter "997030#".
3. You will be automatically joined into the conference.

- Please check the QMOT web site for updated details on calendar events:
<http://mhmr.ky.gov/cmhc/qmot.asp>

Fiscal Year 2010 Meeting Schedule:

This group meets bimonthly 4th Thursday 12:30 p.m. – 4:00 p.m.

- **December 10, 2009** (rescheduled from Dec 24th due to holiday)
- **February 25, 2010**
- **April 22, 2010**
- **June 24, 2010**